



## August Training Calendar

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>
<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>
	<b>Tracer</b> Admin Training (1:00pm PST)	<b>OAISYS</b> Install Training (10:00am PST)  <b>Tracer</b> Admin Training (1:00pm PST)	<b>Talkument</b> Admin Training (10:00am PST)  <b>Tracer</b> Admin Training (1:00pm PST)	<b>Talkument</b> Admin Training (10:00am PST)  <b>Tracer</b> User Training (1:00pm PST)	<b>Talkument</b> User Training (10:00am PST)  <b>Tracer</b> User Training (1:00pm PST)	
<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>
	<b>Tracer</b> User Training (9:00am PST)	<b>Talkument</b> Admin Training (11:00am PST)  <b>Tracer</b> User Training (9:00am PST)	<b>Talkument</b> Admin Training (11:00am PST)  <b>Tracer</b> Admin Training (9:00am PST)	<b>Talkument</b> User Training (11:00am PST)  <b>Tracer</b> Admin Training (9:00am PST)	<b>Tracer</b> Admin Training (9:00am PST)	
<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>
	<b>Tracer</b> Admin Training (11:00am PST)	<b>Talkument</b> User Training (9:00am PST)  <b>Tracer</b> Admin Training (11:00am PST)	<b>Talkument</b> Admin Training (9:00am PST)  <b>Tracer</b> Admin Training (11:00am PST)	<b>Talkument</b> Admin Training (9:00am PST)  <b>Tracer</b> User Training (11:00am PST)	<b>OAISYS</b> Install Training (9:00am PST)  <b>Tracer</b> User Training (11:00am PST)	
<b>29</b>	<b>30</b>	<b>31</b>				
	<b>Tracer</b> User Training (9:00am PST)	<b>Talkument</b> User Training (11:00am PST)  <b>Tracer</b> User Training (9:00am PST)				

## **OAISYS Install Training**

### Track #1

Aug 10<sup>th</sup> at 10:00am PST - System Specs, Installation Models, and Basic Configuration

### Track #2

Aug 27<sup>th</sup> at 9:00am PST - System Specs, Installation Models, and Basic Configuration

## **Talkument: Administrator Training**

### Track #1

Aug 11<sup>th</sup> at 10:00am PST – System Settings, Alarms, Backup/Archive, and Recording Triggers

Aug 12<sup>th</sup> at 10:00am PST – Users, User Groups, and Permissions

### Track #2

Aug 17<sup>th</sup> at 11:00am PST – System Settings, Alarms, Backup/Archive, and Recording Triggers

Aug 18<sup>th</sup> at 11:00am PST – Users, User Groups, and Permissions

### Track #3

Aug 25<sup>th</sup> at 9:00am PST – System Settings, Alarms, Backup/Archive, and Recording Triggers

Aug 26<sup>th</sup> at 9:00am PST – Users, User Groups, and Permissions

## **Talkument: User Training**

### Track #1

Aug 13<sup>th</sup> at 10:00am PST – Finding, Organizing, Annotating, and Sharing Recordings

### Track #2

Aug 19<sup>th</sup> at 11:00am PST – Finding, Organizing, Annotating, and Sharing Recordings

### Track #3

Aug 24<sup>th</sup> at 9:00am PST – Finding, Organizing, Annotating, and Sharing Recordings

### Track #4

Aug 31<sup>st</sup> at 11:00am PST – Finding, Organizing, Annotating, and Sharing Recordings

## **Tracer: Administrator Training**

### Track #1

Aug 9<sup>th</sup> at 1:00pm PST - System Settings, Alarms, Backup/Archive, and Recording Triggers

Aug 10<sup>th</sup> at 1:00pm PST - Users, User Groups, and Permissions

Aug 11<sup>th</sup> at 1:00pm PST - Employee Evaluations and Ad Campaigns

### Track #2

Aug 18<sup>th</sup> at 9:00am PST - System Settings, Alarms, Backup/Archive, and Recording Triggers

Aug 19<sup>th</sup> at 9:00am PST - Users, User Groups, and Permissions

Aug 20<sup>th</sup> at 9:00am PST - Employee Evaluations and Ad Campaigns

### Track #3

Aug 23<sup>rd</sup> at 11:00am PST - System Settings, Alarms, Backup/Archive, and Recording Triggers

Aug 24<sup>th</sup> at 11:00am PST - Users, User Groups, and Permissions

Aug 25<sup>th</sup> at 11:00am PST - Employee Evaluations and Ad Campaign

## **Tracer: User Training**

### **Track #1**

Aug 12<sup>th</sup> at 1:00pm PST - OAISYS Desktop Client and Historical Calls

Aug 13<sup>th</sup> at 1:00pm PST - Employee Evaluations, Live Call Monitor, and Reports

### **Track #2**

Aug 16<sup>th</sup> at 9:00am PST - OAISYS Desktop Client and Historical Calls

Aug 17<sup>th</sup> at 9:00am PST - Employee Evaluations, Live Call Monitor, and Reports

### **Track #3**

Aug 26<sup>th</sup> at 11:00am PST - OAISYS Desktop Client and Historical Calls

Aug 27<sup>th</sup> at 11:00am PST - Employee Evaluations, Live Call Monitor, and Reports

### **Track #4**

Aug 30<sup>th</sup> at 9:00am PST - OAISYS Desktop Client and Historical Calls

Aug 31<sup>st</sup> at 9:00am PST - Employee Evaluations, Live Call Monitor, and Reports