



January Training Calendar

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4 Tracer 6 Admin Training (11:00am MST)	5 OAISYS Install Training (9:00am MST) Tracer 6 Admin Training (11:00am MST)	6 Talkument Admin Training (9:00am MST) Tracer 6 Admin Training (11:00am MST)	7 Talkument Admin Training (9:00am MST) Tracer 6 User Training (11:00am MST)	8 Talkument User Training (9:00am MST) Tracer 6 User Training (11:00am MST)	9
10	11 Tracer 6 Admin Training (1:00pm MST)	12 Tracer 6 User Training (9:00am MST) Tracer 6 Admin Training (1:00pm MST)	13 Tracer 6 User Training (9:00am MST) Tracer 6 Admin Training (1:00pm MST)	14	15	16
17	18	19 Talkument Admin Training (8:00am MST) Tracer 6 User Training (10:00am MST)	20 Talkument Admin Training (8:00am MST) Tracer 6 User Training (10:00am MST)	21 Talkument User Training (8:00am MST)	22 OAISYS Install Training (1:00pm MST)	23
24	25 Talkument Admin Training (1:00pm MST)	26 Talkument Admin Training (1:00pm MST) Tracer 6 Admin Training (9:00am MST)	27 Talkument User Training (1:00pm MST) Tracer 6 Admin Training (9:00am MST)	28 Tracer 6 User Training (1:00pm MST) Tracer 6 Admin Training (9:00am MST)	29 Tracer 6 User Training (1:00pm MST)	30
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OAISYS Install Training

Track #1

Jan 5th at 9:00am MST - System Specs, Installation Models, and Basic Configuration

Track #2

Jan 22nd at 1:00pm MST - System Specs, Installation Models, and Basic Configuration

Talkument: Administrator Training

Track #1

Jan 6th at 9:00am MST – System Settings, Alarms, Backup/Archive, and Recording Triggers

Jan 7th at 9:00am MST – Users, User Groups, and Permissions

Track #2

Jan 19th at 8:00am MST – System Settings, Alarms, Backup/Archive, and Recording Triggers

Jan 20th at 8:00am MST – Users, User Groups, and Permissions

Track #3

Jan 25th at 1:00pm MST – System Settings, Alarms, Backup/Archive, and Recording Triggers

Jan 26th at 1:00pm MST – Users, User Groups, and Permissions

Talkument: User Training

Track #1

Jan 8th at 9:00am MST – Finding, Organizing, Annotating, and Sharing Recordings

Track #2

Jan 21st at 8:00am MST – Finding, Organizing, Annotating, and Sharing Recordings

Track #3

Jan 27th at 1:00pm MST – Finding, Organizing, Annotating, and Sharing Recordings

Tracer 6: Administrator Training

Track #1

Jan 4th at 11:00am MST - System Settings, Alarms, Backup/Archive, and Recording Triggers

Jan 5th at 11:00am MST - Users, User Groups, and Permissions

Jan 6th at 11:00am MST - Employee Evaluations and Ad Campaigns

Track #2

Jan 11th at 1:00pm MST - System Settings, Alarms, Backup/Archive, and Recording Triggers

Jan 12th at 1:00pm MST - Users, User Groups, and Permissions

Jan 13th at 1:00pm MST - Employee Evaluations and Ad Campaigns

Track #3

Jan 26th at 9:00am MST - System Settings, Alarms, Backup/Archive, and Recording Triggers

Jan 27th at 9:00am MST - Users, User Groups, and Permissions

Jan 28th at 9:00am MST - Employee Evaluations and Ad Campaign

Tracer 6: User Training

Track #1

Jan 7th at 11:00am MST - OAISYS Desktop Client and Historical Calls

Jan 8th at 11:00am MST - Employee Evaluations, Live Call Monitor, and Reports

Track #2

Jan 12th at 9:00am MST - OAISYS Desktop Client and Historical Calls

Jan 13th at 9:00am MST - Employee Evaluations, Live Call Monitor, and Reports

Track #3

Jan 19th at 10:00am MST - OAISYS Desktop Client and Historical Calls

Jan 20th at 10:00am MST - Employee Evaluations, Live Call Monitor, and Reports

Track #4

Jan 28th at 1:00pm MST - OAISYS Desktop Client and Historical Calls

Jan 29th at 1:00pm MST - Employee Evaluations, Live Call Monitor, and Reports