



## March Training Calendar

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	<b>1</b>	<b>2</b> <b>OAISYS</b> Install Training (9:00am MST)  <b>Tracer 6</b> Admin Training (11:00am MST)	<b>3</b> <b>Talkument</b> Admin Training (9:00am MST)  <b>Tracer 6</b> Admin Training (11:00am MST)	<b>4</b> <b>Talkument</b> Admin Training (9:00am MST)  <b>Tracer 6</b> User Training (11:00am MST)	<b>5</b> <b>Talkument</b> User Training (9:00am MST)  <b>Tracer 6</b> User Training (11:00am MST)	<b>6</b>
<b>7</b>	<b>8</b> <b>OAISYS</b> Install Training (10:00am MST)  <b>Tracer 6</b> Admin Training (1:00pm MST)	<b>9</b> <b>Tracer 6</b> User Training (9:00am MST)  <b>Tracer 6</b> Admin Training (1:00pm MST)	<b>10</b> <b>Tracer 6</b> User Training (9:00am MST)  <b>Tracer 6</b> Admin Training (1:00pm MST)	<b>11</b>	<b>12</b>	<b>13</b>
<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>
<b>21</b>	<b>22</b>	<b>23</b> <b>Talkument</b> Admin Training (1:00pm PST)  <b>Tracer 6</b> User Training (10:00am PST)	<b>24</b> <b>Talkument</b> Admin Training (1:00pm PST)  <b>Tracer 6</b> User Training (10:00am PST)	<b>25</b> <b>Talkument</b> User Training (1:00pm PST)	<b>26</b> <b>OAISYS</b> Install Training (12:00pm PST)	<b>27</b>
<b>28</b>	<b>29</b> <b>Tracer 6</b> Admin Training (9:00am PST)	<b>30</b> <b>Tracer 6</b> Admin Training (9:00am PST)  <b>Tracer 6</b> User Training (1:00pm PST)	<b>31</b> <b>Tracer 6</b> Admin Training (9:00am PST)  <b>Tracer 6</b> User Training (1:00pm PST)			

## **OAISYS Install Training**

### Track #1

Mar 2<sup>nd</sup> at 9:00am MST - System Specs, Installation Models, and Basic Configuration

### Track #2

Mar 8<sup>th</sup> at 10:00am MST - System Specs, Installation Models, and Basic Configuration

### Track #3

Mar 26<sup>th</sup> at 12:00pm PST - System Specs, Installation Models, and Basic Configuration

## **Talkument: Administrator Training**

### Track #1

Mar 3<sup>rd</sup> at 9:00am MST – System Settings, Alarms, Backup/Archive, and Recording Triggers

Mar 4<sup>th</sup> at 9:00am MST – Users, User Groups, and Permissions

### Track #2

Mar 23<sup>rd</sup> at 1:00pm PST – System Settings, Alarms, Backup/Archive, and Recording Triggers

Mar 24<sup>th</sup> at 1:00pm PST – Users, User Groups, and Permissions

## **Talkument: User Training**

### Track #1

Mar 5<sup>th</sup> at 9:00am MST – Finding, Organizing, Annotating, and Sharing Recordings

### Track #2

Mar 25<sup>th</sup> at 1:00pm PST – Finding, Organizing, Annotating, and Sharing Recordings

## **Tracer 6: Administrator Training**

### Track #1

Mar 1<sup>st</sup> at 11:00am MST - System Settings, Alarms, Backup/Archive, and Recording Triggers

Mar 2<sup>nd</sup> at 11:00am MST - Users, User Groups, and Permissions

Mar 3<sup>rd</sup> at 11:00am MST - Employee Evaluations and Ad Campaigns

### Track #2

Mar 8<sup>th</sup> at 1:00pm MST - System Settings, Alarms, Backup/Archive, and Recording Triggers

Mar 9<sup>th</sup> at 1:00pm MST - Users, User Groups, and Permissions

Mar 10<sup>th</sup> at 1:00pm MST - Employee Evaluations and Ad Campaigns

### Track #3

Mar 29<sup>th</sup> at 9:00am PST - System Settings, Alarms, Backup/Archive, and Recording Triggers

Mar 30<sup>th</sup> at 9:00am PST - Users, User Groups, and Permissions

Mar 31<sup>st</sup> at 9:00am PST - Employee Evaluations and Ad Campaign

## **Tracer 6: User Training**

### **Track #1**

Mar 4<sup>th</sup> at 11:00am MST - OAISYS Desktop Client and Historical Calls

Mar 5<sup>th</sup> at 11:00am MST - Employee Evaluations, Live Call Monitor, and Reports

### **Track #2**

Mar 9<sup>th</sup> at 9:00am MST - OAISYS Desktop Client and Historical Calls

Mar 10<sup>th</sup> at 9:00am MST - Employee Evaluations, Live Call Monitor, and Reports

### **Track #3**

Mar 23<sup>rd</sup> at 10:00am PST - OAISYS Desktop Client and Historical Calls

Mar 24<sup>th</sup> at 10:00am PST - Employee Evaluations, Live Call Monitor, and Reports

### **Track #4**

Mar 30<sup>th</sup> at 1:00pm PST - OAISYS Desktop Client and Historical Calls

Mar 31<sup>st</sup> at 1:00pm PST - Employee Evaluations, Live Call Monitor, and Reports