



September Training Calendar

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 Tracer User Training (9:00am PST) Tracer Admin Training (1:00pm PST)	2 Tracer User Training (9:00am PST) Tracer Admin Training (1:00pm PST)	3 Tracer Admin Training (1:00pm PST)	4
5	6	7 OAISYS Install Training (10:00am PST)	8 Talkument Admin Training (10:00am PST) Tracer User Training (1:00pm PST)	9 Talkument Admin Training (10:00am PST) Tracer User Training (1:00pm PST)	10 Talkument User Training (10:00am PST)	11
12	13 Tracer User Training (9:00am PST)	14 Talkument Admin Training (11:00am PST) Tracer User Training (9:00am PST)	15 Talkument Admin Training (11:00am PST) Tracer Admin Training (9:00am PST)	16 Talkument User Training (11:00am PST) Tracer Admin Training (9:00am PST)	17 Tracer Admin Training (9:00am PST)	18
19	20 Tracer Admin Training (11:00am PST)	21 Talkument User Training (9:00am PST) Tracer Admin Training (11:00am PST)	22 Talkument Admin Training (9:00am PST) Tracer Admin Training (11:00am PST)	23 Talkument Admin Training (9:00am PST) Tracer User Training (11:00am PST)	24 OAISYS Install Training (9:00am PST) Tracer User Training (11:00am PST)	25
26	27	28 Tracer User Training (9:00am PST)	29 Talkument User Training (11:00am PST) Tracer User Training (9:00am PST)	30		

OAISYS Install Training

Track #1

Sept 7th at 10:00am PST - System Specs, Installation Models, and Basic Configuration

Track #2

Sept 24th at 9:00am PST - System Specs, Installation Models, and Basic Configuration

Talkument: Administrator Training

Track #1

Sept 8th at 10:00am PST – System Settings, Alarms, Backup/Archive, and Recording Triggers

Sept 9th at 10:00am PST – Users, User Groups, and Permissions

Track #2

Sept 14th at 11:00am PST – System Settings, Alarms, Backup/Archive, and Recording Triggers

Sept 15th at 11:00am PST – Users, User Groups, and Permissions

Track #3

Sept 22nd at 9:00am PST – System Settings, Alarms, Backup/Archive, and Recording Triggers

Sept 23rd at 9:00am PST – Users, User Groups, and Permissions

Talkument: User Training

Track #1

Sept 10th at 10:00am PST – Finding, Organizing, Annotating, and Sharing Recordings

Track #2

Sept 16th at 11:00am PST – Finding, Organizing, Annotating, and Sharing Recordings

Track #3

Sept 21st at 9:00am PST – Finding, Organizing, Annotating, and Sharing Recordings

Track #4

Sept 29th at 11:00am PST – Finding, Organizing, Annotating, and Sharing Recordings

Tracer: Administrator Training

Track #1

Sept 1st at 1:00pm PST - System Settings, Alarms, Backup/Archive, and Recording Triggers

Sept 2nd at 1:00pm PST - Users, User Groups, and Permissions

Sept 3rd at 1:00pm PST - Employee Evaluations and Ad Campaigns

Track #2

Sept 15th at 9:00am PST - System Settings, Alarms, Backup/Archive, and Recording Triggers

Sept 16th at 9:00am PST - Users, User Groups, and Permissions

Sept 17th at 9:00am PST - Employee Evaluations and Ad Campaigns

Track #3

Sept 20th at 11:00am PST - System Settings, Alarms, Backup/Archive, and Recording Triggers

Sept 21st at 11:00am PST - Users, User Groups, and Permissions

Sept 22nd at 11:00am PST - Employee Evaluations and Ad Campaign

Tracer: User Training

Track #1

Sept 1st at 9:00am PST - OAISYS Desktop Client and Historical Calls

Sept 2nd at 9:00am PST - Employee Evaluations, Live Call Monitor, and Reports

Track #2

Sept 8th at 1:00pm PST - OAISYS Desktop Client and Historical Calls

Sept 9th at 1:00pm PST - Employee Evaluations, Live Call Monitor, and Reports

Track #3

Sept 13th at 9:00am PST - OAISYS Desktop Client and Historical Calls

Sept 14th at 9:00am PST - Employee Evaluations, Live Call Monitor, and Reports

Track #4

Sept 23rd at 11:00am PST - OAISYS Desktop Client and Historical Calls

Sept 24th at 11:00am PST - Employee Evaluations, Live Call Monitor, and Reports

Track #5

Sept 28th at 9:00am PST - OAISYS Desktop Client and Historical Calls

Sept 29th at 9:00am PST - Employee Evaluations, Live Call Monitor, and Reports